

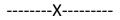
Steps to Report an Unauthorized Electronic Banking Transaction

To report any unauthorized electronic banking transaction of ATM, POS, please call **The Bhavasara Kshatriya Co-Operative Bank Ltd.**, **Bengaluru** immediately.

- ✓ Kindly contact to your branch between 10:00 a.m. to 6:30 p.m. on working days.
- ✓ Call our customer care number:

Customer care number	080 2297 2781/ 82/ 83	
	9343703649	

- ✓ Please keep the following details handy to report unauthorized transaction:
- Card Number
- Account Number
- Type of transaction ATM/ POS
- Transaction amount.
- ✓ Please fill up <u>Dispute Registration Form</u> for reporting unauthorized electronic banking transaction.





The Bhavasara Kshatriya Co-Operative Bank Ltd., Bengaluru Dispute Registration Form Reporting Unauthorized Electronic Banking Transaction

Name of Cust	tomer:				
Account No.		Mobile No:		Card No:	
Transaction Date	Terminal ID /ATM ID	Merchant Name/ Bank Name	Transaction Amount	Dispute Amount	Transaction No./ RRN No.
Declaration:	I am disputing	the transaction (s) listed above	for the reas	son as follows:
☐ Amoi	unt debited bเ	ut ATM cash not di ut ATM cash partia	lly dispensed		
 □ POS transaction amount debited to account, but responded as failure Goods/ Service purchase by other means. (Attach copy of cash memo/ bank statement/other bank card statement) □ Cash □ Cheque/DD/Other bank's Card Details □ Date// 					
☐ Card My card	was lost/ stole	en on date a	and was repor	ted to Bank	on date
hereby declare that the above given information is true and correct to the best of my knowledge and in case any thing is found to be misleading or false by any authorities, I hereby take the total responsibility of the same.					
For Office us	e only:			Card	holder's Signature
Kindly mention Signature:	on the followi		er Bank's recor	rds.	
Ticket No.:	cer / Manager 		ne with		

ACKNOWLEDGEMENT

Mr. / Mrs	
We hereby ack	nowledge the receipt of your complaint for further processing
Date:/	/Signature:
Time:	AM/PM Name of Officer:
Ticket No:	